



Israel's Pride, a Global Reach

**Haifa Port -
Looking to the future**

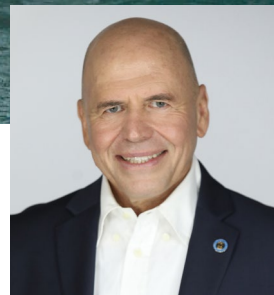




Looking to the future

“The secret of the unprecedented success of the human race is the ability to plan the future”

(Daniel Milo)



“Tomorrow perhaps we will sail on ships” wrote the Israeli national poet Naomi Shemer, and astounded in her description of a future of peace, prosperity and achievement. For the Haifa Port company, tomorrow is our work program. As the maritime gateway leading the Israeli foreign trade shipping, the enormity of the responsibility resting on our shoulders is great and it obligates us to be not only the most effective and the most service-oriented, but also the most advanced: those who can see one step forward can forecast the changes in the field of maritime trade and are prepared for them.

A future of peace, prosperity and achievement is also the vision of the Haifa Port company. The best interest of the company and the best interest of the economy of the State of Israel always stand together at the top of our order of priorities. We work tirelessly to maintain operational efficacy, environmental and social accountability and a commitment to the highest of international standards. And indeed, everyone who visits Haifa Port is impressed by its fortitude, its innovation and its excellence; we have updated ourselves with more state of the art equipment for unloading and loading all types of freight, and we operate the best global computerized systems for management of the work in the terminals and we constantly promote the interface between the port and the rest of the links of the logistics chain.

It is not only innovation in technology and equipment of the highest degree that makes the Haifa Port the best in Israel. Behind the successes and achievements of the port are

our employees. Our most important and significant advantage is our human resource: professional, serious, service oriented, dedicated and imbued with pride. Haifa Port contends with a competitive environment, which obligates continual professionalism and provision of excellent and effective service and fair pricing. We know that the international businesses that arrive at Haifa Port are carried out by people, and behind every ship is a business owner for whom the cargo is everything to him. As it is this way for us too. Seven days a week, every day of the year. Nothing less than excellence shall suffice and it is never enough.

The exciting history of the State of Israel is interwoven with Haifa Port, and therein is our future as a central economic engine and as a bridge to peace in the Middle East. The investment in development of Haifa Port and its empowerment has placed it as one of the most modern and advanced ports in the region. Our innovative technology, professionalism and efficiency – give us hope that in a future of peace, Haifa Port shall become the entry and exit gateway for all the countries of the Middle East.

Every day a new tomorrow begins, and we, at the Haifa Port company, are proud to present it already today.

Yours sincerely,

Mendy Salzman, CEO

Eshel Armoni, Chairman of the Board of Directors





From then till now

The history of the port

For the past 85 years Haifa Port presents pride for the port and for Israel. The history of the port starts a long time before the time of the British mandate: the one who understood before everyone the huge potential of Haifa as an important port city in the modern era was Benyamin Zeev Herzl, the father of the State and the founder of political Zionism, who wrote in his famous book "Altneuland" a prophetic description of the future of Haifa as an important port city. However, the first people to establish a modern port in Haifa were, as aforementioned, the British, who controlled Israel after World War I. In 1920 experimental drilling commenced and two years later the British engineer Sir Frederick Palmer confirmed that Haifa was the most suitable site for a deep sea port, after he surveyed the entire coast of Israel.

Following several years of construction the ribbon was cut on October 31, 1933 and the opening of the port was officially announced. Many important and splendid chapters of the history of the State of Israel are connected with Haifa Port.: starting from "the wharf of tears", to which the illegal immigrant ships were brought that had been detained by the British Navy during and after World War II, prior to the expulsion of the illegal immigrants to Mauritius or Cyprus; and up to the longed for moment, on May 14, 1948, when the last British Commissioner, Alan Cunningham, embarked on the Navy ship and stated the end of the British Mandate in the Land of Israel. On June 30 in that same year the British

flag was removed from the Port Administration Building for the first time, and hours later the first Prime Minister of Israel, David Ben Gurion, arrived at Haifa Port in order to take control of the new Jewish-Israeli port. After the War of Independence, Haifa Port served as a gateway for the hundreds of thousands of immigrants who arrived in Israel by sea from all points of the universe.

The dynamic economic development of the young Israel made the importance of the port ultimate and since the establishment of the State and to the present day Haifa Port continues to take part in the State's most significant moments, at times of peace and war. Haifa Port was lucky to host the President of Egypt Anwar Sadat, who arrived with his presidential yacht for a visit to Israel shortly after signature on the the peace agreement, and on the other hand has also always operated around the clock during times of war in every situation and under risk, in order to enable the unloading of essential products and armaments. Throughout all the years Haifa Port was and is continuing to be the leading gateway of the State of Israel to the world, and the port is a leader in the transportation of goods, cargoes and tourists in the prosperous State of Israel. Today too Haifa Port presents innovation, professionalism and empowerment, whereby it is leading Israel into the new and technological era on the maritime front.





Port Plus

MAERSK LINE

All the advantages in one port!

- Haifa Port is located in a natural and protected bay, which enables entry and exit of ships without interruption in all seasons of the year.
- The terminals of Haifa Port enable entry of huge cargo ships and transportation of any type of freight: containers, general freight, bulk, grains, chemicals, vehicles, fuel and roll on/roll off ships.
- The port is located adjacent to the busiest shipping line in the world: from and to the Suez Canal.
- The traffic accessibility to the port is convenient in all directions, without having the need to enter into the city itself.
- The connection of the port to the railway network of Israel Railways and in close cooperation with the cargo division of the railway enable transportation of freight from Nahariya in the north to Dimona and Oron in the south, and to the east on the valley railway towards the Jordanian border.
- Haifa Port is the most innovative and advanced in Israel, and work at the container terminals is managed by computer, is efficient and expeditious, while placing an emphasis on optimization of the loading and unloading work of the cargoes.
- At Haifa Port the work is continual, twenty four seven.
- The internet website of the company offers the customers of the port a friendly and convenient interface, and presents data with full transparency.
- The new passenger terminal of the Haifa Port is directly linked with downtown Haifa, and is only several minutes walk from the Haifa Centre Hashmona train station and the metro stations.





Data

The port in numbers (data for 2018)

29,531,000

Tons has been transported in Haifa Port

50.3%

Of all the freight that passed through all four ports in Israel – passed through Haifa Port

1,463,997

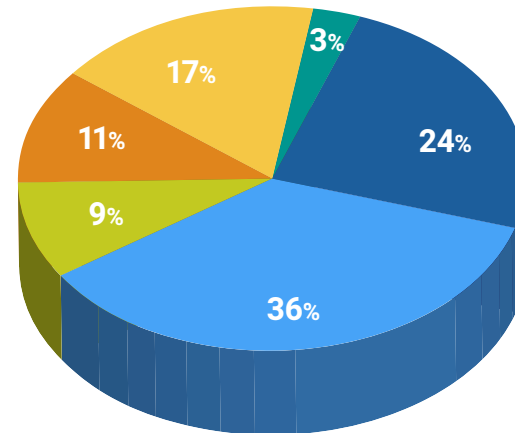
Containers – TEUs were transported in Haifa Port

240,000

passengers and tourists will pass this coming year through the passenger terminal in the port

Segmentation of freight at haifa port:

January - December 2018



■ Chemicals
 ■ Fuel
 ■ Cereals
 ■ General Freight & Bulk Cargo
 ■ Import Containers
 ■ Export Containers





Northern exposure

Haifa port for the benefit of the economy of the state

Due to its geographical and geopolitical location, Israel runs as an economic island relying on maritime trade. This is the reason that the significance of the maritime ports in Israel's foreign trade is so immense: some 98% of Israel's foreign trade pass through the maritime ports, whereby the international trade constitutes more than 60% of the gross national product of the State, and the maritime trade to Israel multiplies itself on average every 5 years. The port is a significant player in the design of the city of Haifa and constitutes an anchor for its economic, business and urban development that focuses on transportation of goods and tourism, and on the businesses and industries that are growing around it. The port's activity creates demands for numerous products and services, provides an increase in employment and develops a long list of direct and supporting businesses.

Sea ports as a rule, and Haifa Port in particular, fulfil an important role in the establishment and development of a variety of fields including real estate, tourism, employment, business, upgrading of infrastructures and more. Haifa Port provides services to industrial and business sectors. It has a key role in the creation of work places and it is an important

junction in the logistics chain of trade to and from Israel. As the capital of the North, Haifa and its port are a financial impetus for the Israeli economy and for the residents of the North in particular. Every work place in the Haifa Port creates another 7 work places outside of the port comprising supporting services and complementary businesses. The considerable number of exporters and importers in Haifa and in the north of Israel emphasizes the importance of the port for the whole north of Israel.

As a result of the depth of the wharf at Haifa Port, large and new container ships started arrive in Israel. For a huge ship anchorage on their route to the Far East and Europe has considerable financial significances for the Israeli economy. The ability of Haifa Port to accept huge ships constitutes a huge drive to Israel's economy. As a result of the potency of the port, its efficacy and the excellent port services that it offers its customers, the freight traffic is growing, the outputs of the port are increasing, and the State of Israel in entirety is gaining a significant addition to its overland and railway activity between Haifa Port and the rest of the parts of Israel.





Technological future

Facing forwards

Are you curious to know how the future will look in the field of maritime trade? At Haifa Port we did not predict it but rather we decided to ready ourselves for it: the new cargo gateway at the port is one of the most technically advanced worldwide and is operated automatically by means of sensors without human contact. The competition with the new terminals and the global challenger in the form of increase of the scope of the trade and entry of huge container ships, have caused Haifa Port to innovate and grow stronger, in order that it will be the anchor of Israeli shipping for many more years to come. As a result of the concept according to which we should make early preparations for changes in the field of shipping and stand at the forefront of technology, the port has customized itself in advance to the innovations introduced by maritime trade, increased the strength of the port for the future and invested hundreds of millions of shekels in purchasing new equipment to reinforce the activity in the port including overhead cranes for operation of ships and gate cranes for storage areas from the best global manufacturers. If up to several years ago ships mainly of size 5,000-8,000 TEU sailed on the oceans, at present the shipyards build container ships with a volume two or three times that size. While always facing forward, Haifa Port had already planned and constructed large and deep wharfs which enabled acceptance of huge ships already several years ago, based on the understanding that in the future the percentage of large container ships is anticipated

to increase. The port takes pride in its ability to accept ships with a capacity of up to TEU 16,000 due to the depth of the water and the manoeuvring space required for them, and has equipped itself with cranes built to handle ships of a width of 21 containers. Haifa Port is also preparing itself for a dramatic improvement in transportation of general and bulk cargo, with the purchase of three huge new mobile cranes, green hoppers, an eco hopper for unloading heaped bulk, and customization of the technological systems for these cargos. Also the Maritime Department of Haifa Port has already customized itself for the huge ships by purchasing two new strong tugs and a new navigation boat. This massive purchasing puts Haifa Port in the strongest of unique positions and it has the ability to provide service at a very high standard to the port's customers, speedily and efficiently. In addition to the purchase that has strengthened the ability of Haifa Port, the port deepened its collaboration with the Cargo Division of Israel Railways. The lengthening of the existing track at the port and the addition of new tracks, increase the number of cars operating on the wharf and double the ability of Haifa Port in the field of transportation of containers by train and sending more freight to the south of Israel and towards the border with Jordan.





Cargo

Containers - they are game changers!

In the second decade of the 21st century Haifa Port commenced the implementation of the most up-to-date system worldwide for management of modern container terminals, the TOS (Terminal Operating System) of the American company NAVIS, which is installed in the most advanced terminals worldwide. The computerized system plans and manages all the container activity in the port, including unloading, loading, storage and shunting, and enables optimal efficiency in operation, significant acceleration of the work and improvement of the output. More than 1.4 million containers (TEUs) go through the port annually and are unloaded or loaded very speedily thanks to the system; any storage or movement of the container is planned in advance, while placing the emphasis on optimization of the port work and transportation of the containers.

The expertise of the port in the field of containers has made it the best in Israel. The container terminals of Haifa Port, and the Carmel Terminal in particular, are the most advanced in Israel and enable unloading and loading with very high outputs. Every crane in the Carmel Terminal transports containers at high rates of 30 containers per hour and achieves outputs of 40 containers per crane hour and even more and is a very common sight. The container terminals work around the clock all days of the week and provide continual service to trucks between shifts too. The eastern container terminal

which was constructed in the eighties holds an Israeli record: this is the longest cargo wharf in Israel of 960 meters length. Many of the output records in recent years have been achieved as a result of the TOS which has undergone upgrading and additions, some of which were developed by the Haifa Port designers and are unique to Haifa Port. Furthermore, development of Haifa Port enables the advanced system also to control, at present, all the general cargo activity. In this way the planning and control in real time of the activity is enabled, as well as storage and control of the cargo gateway. The new and technological cargo gateway of Haifa Port enables automatic identification of all the data of the trucks, the driver and the cargo with the help of sensors and without human intervention. The new and advanced gateway, the first of its kind worldwide, is spread over 17 entry and access axes on an area of 90 dunams and also enables security scanning of the trucks while moving. The process takes place by transfer through an advanced digital portal while the trucks are progressing and includes sensors, cameras, a weighing station with computerized testing for radioactive radiation and a biometric test of the driver for security purposes. Haifa Port is proud to be the flagship port of the State of Israel and to be the shining light of the sea ports on the globe with the advancement and innovation that it presents.





Cargo

The package has arrived

Every year almost 30 million tons of cargo arrives at Haifa Port, whereby some 60% of the cargo makes its way to the container port. This is the reason that Haifa Port has for many years been considered as a byword for operational efficiency in all matters relating to transportation of containers. Moreover, in recent years a significant increase has been recorded also in areas of the rest of the cargoes in the port's activity: fuel and chemicals, crops, bulk cargo, vehicles and general cargo, which is loaded directly into the bowels of the ship from designated warehouses. The most common types of cargo in this field are mainly various building products, such as concrete, iron, timber and more.

At Haifa Port each cargo ship is considered to be unique, and it is awarded the best service possible for all the types of cargo. Unloading and loading of a general cargo ship is considered to be relatively complex, in particular as compared to unloading a container ship. For this purpose, and in the interest of improving the service, the port has purchased state of the art mobile cranes of the most advanced and largest in Israel. Alongside them the port also purchased sealed grab cranes designed for powdered materials, forklifts and tows, as well as the only eco-hopper in Israel, which enables unloading of a

high outputs of grains while maintaining the quality of the environment. Thus the port provides a much speedier service to its customers and ensures "green" operation that is environmentally friendly.

Further to the new equipment, Haifa Port is also proud of the technological innovation in the field of general cargo, including transfer of management and supervision of the work to the TOS, which is installed in the most advanced terminals worldwide. The system plans and manages on a computerized basis all the activities of the cargoes in the port, and enables knowing the status of the cargo at any given moment.

In the past year there has been an impressive increase in unloading of the general and bulk cargo at Haifa Port, mainly for metals and additional products for the building industry. Also the arrival of new vehicles to Israel via Haifa Port is increasing: tens of thousands of private vehicles, trucks and busses arrive to Israel from Europe via the port, are unloaded professionally and efficiently by precise work, and stored securely in organized and fenced areas. The vehicle importers receive the best service on entry of the large roll on/roll off ships and allocation of extensive storage areas and high standards of service.





Haifa Port terminals

The Carmel Terminal

The Carmel Terminal, the largest, most advanced and greenest container terminal in Israel, constitutes a central step in realizing the company's vision. The modern terminal, which was inaugurated at the end of 2010, and started full activity in mid-2011, has the potential for transportation of one million TEUs per annum, which enables efficient and speedy service and dramatically shortens the waiting times for the container ships arriving in Israel. The water depth of 15.8 meters along the entire length of the wharf, alongside advanced infrastructures and equipment, includes eight bridge cranes, some of the most advanced worldwide, which enable efficient handling of container ships of a width of up to 21 containers, and with a capacity of 15,300 TEUs. These bridge cranes, with lifting ability of two containers of a weight of 35 tons simultaneously, enable Haifa Port to significantly increase the port's outputs. The length of the terminal – 700 meters,

enables unloading/loading simultaneously of two large, modern container ships. The rear of the terminal includes 5,000 container storage cells of a height of 5 containers for each cell – that is to say total space for 25,000 containers that are handled by no less than 15 advanced gateway cranes. The Carmel Terminal has a storage bed for containers with hazardous materials, including a concrete storage area and a drainage system suitable for hazardous materials including gauges for warning and identification of leaks of hazardous materials. From the day of its inauguration the Carmel Terminal has placed Haifa Port as a principal and distinct player on the global ports map and has turned Haifa Port into the most advanced in Israel. Carmel Terminal is the natural home of the huge ships that arrive in Israel.





Haifa Port terminals

The East Terminal

The east container terminal which was constructed in the 80s is the longest container terminal in Israel – 960 meters. The terminal is suitable for storage of regular, irregular, refrigeration and hazardous materials containers and is capable of serving 3 large ships of 5,000 TEU simultaneously, or four smaller ships. The depth of the water at the wharf fluctuates between 11.5 meters at the southern part and 13.5 meters in the northern part. Panamax and Post Panamax bridge cranes are deployed along the water line of the wharf. On this wharf there is a connection between the container terminals and the 3 rail tracks on which the containers are loaded to and unloaded from the train cars.

The West Wharf

The west wharf is the most diverse wharf in the port and it enables transportation of various types of cargo. Due to its location, in the depth of the port basin, it constitutes the most protected wharf in Israel during stormy weather and high waves. In recent winters there were many days in which this wharf was the only wharf that operated in the Israeli ports during storms. The west wharf includes an unloading and loading wharf for containers from small container ships (feeder ships, with the aid of two bridge cranes). Two grab cranes for transportation of general and bulk cargo are also installed on the wharf. The wharf, includes the finger wharf in its centre, which also serves for incoming roll on/roll off ships. An eco hopper is installed on the wharf, a designated apparatus for receipt of bulk cargo which prevents leakage of the material into the air by means of extracting the unloaded material from the ship and its transfer cleanly to trucks.





Haifa Port terminals

The Kishon area

The Kishon Port is located to the east of the main port, around the Kishon River estuary. The port is comprised of an external marina, protected by two breakwaters of 600 and 300 meters and a main channel of 1,540 meters. The Kishon Port serves for anchorage and service for general cargo and bulk cargo ships. The Kishon Port constitutes an independent extension without territorial continuity to the main Haifa Port, and it has all the measures and services required including an extension of the Equipment for Servicing Cranes and Mobile Equipment Department. The Kishon Port is linked to the railway tracks, and can serve as a maritime home front for various activities. Within the Kishon Marina there is also the east Kishon wharf which has a separate entrance in the heart of Haifa Bay (close to the airport) and next to the fishing wharf. The wharf serves arriving ships of up to 25,000 tons.

The Chemicals Terminal

The Haifa Port chemicals terminal, the only one in Israel, serves for transportation and storage of chemicals and it is split into the north terminal and the south terminal. The north terminal is located on the northern side of the entry channel into the Kishon Port, on an area selected specifically for this purpose, due to its distance from populated areas and its proximity to the chemical industries in the bay area. At this terminal it is possible to operate simultaneously three chemical ships. The terminal and the wharfs are protected by a computer controlled fire extinguishing system. The south terminal serves for anchorage of incoming tankers and is located further along the cargo wharf of the Kishon area.





Haifa Port terminals

The Central Wharf

The central wharf is the oldest wharf of all the port's wharfs. The wharf was built during the time of the British mandate in the latter part of the thirties of the previous century and one can still find there warehouses that served back then for storage and unloading of cargo. The wharf is adjacent to the downtown streets of Haifa. The central wharf serves for anchorage of large passenger and cruise ships which visit the Haifa Port and has access for large roll on/roll off ships and general cargo ships.

Transportation of fuel

Transportation of fuel to the fuel port for exporting and importing companies and entities, is carried out by Oil and Energy Infrastructure Ltd. All types of the following fuel can be loaded or unloaded from tankers: aircraft fuel, gasoline, diesel, crude oil, maritime diesel fuel, light and heavy mazut oil. Transportation of the fuel is carried out in two separate areas: on the main fuel wharf of Haifa Port which serves for transportation of various fuel products and up to two tankers can be connected to it simultaneously, one on each side. The fuel transportation access located in the external harbour includes an underwater cable for unloading fuel directly to the terminal from oil vessels in Haifa Bay





Haifa Port terminals

Dagon - the grain terminal

The grain transportation wharfs serve the Dagon granaries, the grain granaries of Israel. Transportation of grain is carried out by designated unloaders, from which the grain arrives directly to the storage cells in the granary. Dagon Granaries have a nominal capacity of 90,000 tons, and they serve to unload grain crops, their storage and their loading on to trains and trucks. The granary is located under the management and operation of "Dagon" Granaries Israel Ltd and is owned by the Israel Ports Company.

The Maritime Department

The maritime services constitute the first link in the port's chain of activities, and Haifa Port is known and famous for its excellent navigation services. In an era when every minute counts, speedy and safe navigation of large ships to and from the wharf, as is carried out in Haifa Port, is an important and rare resource. While they are still at sea the ships are in contact with the port observation post and receive instructions and updates and ongoing information during all hours of the day. As a result of the movement of the sailing vessels and the services provided at the port, the maritime services include navigation of the ships, towing them, mooring them, shunting them and their release, water and fuel supply to ships, evacuation of bilge water, evacuation of refuse and so forth. The Haifa Port fleet includes four tugs, of which Elad and Ilan 1 are the largest and strongest tugs in Israel, with tug-push power of 70 tons. The two additional tugs are called Ariel and Amatzia 2. All the tugs have a unique method of propulsion which enables optimal manoeuvring ability. Furthermore, the fleet includes two navigation speed boats and three multipurpose boats for towing and mooring ships and for navigation when necessary. At the port observation post there are several auxiliary systems such as radar, closed circuit television, and advanced and state of the art command and control systems.





Green power

Stronger, greener

Anyone who sails in the port basin or travels between its wharfs cannot disregard the blue waters, the glittering white wash of the ships and the clear air which surrounds them. In recent years Haifa Port has invested much time, effort and money in order to preserve a green and clean environment and to promote the protection of the environment in the Bay. Haifa Port has re-equipped itself with the most advanced and largest equipment of its type in Israel, which both increases the efficacy and the output and also maintains environmental friendly operation, while offering much speedier service to its customers. In recent years Haifa Port purchased the most advanced cranes of their type in the world, which operate only on electricity without the need for fuels and oils. Thus too the possibility of water contamination is totally avoided and a much higher output has been attained. Furthermore, two unique eco hopper apparatuses have been introduced into use, a kind of huge and sealed funnel the objective of which is to unload materials from ships perfectly so that they are actively pumped into the apparatus and there is no spillage from it, into the sea or the air, with high work outputs. There are also new mobile cranes, the biggest and most advanced in Israel, that arrived at Haifa Port within the framework of the green revolution. The cranes operate by electricity, without the use of fuels or oils and the lifting capacity of each crane is up to one hundred tons, more than 2 times the lifting ability of the older cranes. Purchase of the cranes included also purchase of green and sealed lifting eco hoppers, designed for powdered materials with a load bearing ability of 15 c3, also almost double the previous

hoppers. Therefore Haifa Port has both contributed to the quality of the environment and has strengthened its abilities even more and proven again that it is the most advanced and responsible port in Israel. Further to expensive equipment, a new unit has been constructed in the port the only objective of which is to protect and oversee the environment. Special cameras for monitoring the air have been placed throughout the port, and they transmit photographs in real time to the computers of the Cities Association for Environmental Quality. It is not easy to change the customs of many years, to supervise tens of thousands of crane actions and demand zero malfunctions. However the operational employees of Haifa Port have received a long list of trainings relating to work while protecting the environment. Special tarpaulins are stretched over the walls of the ships in order to prevent fall of materials that could cause harm to the sea quality, more careful work prevents the transfer of particles on to the wharf and into the air, and new meticulous procedures halt work every time that the strength of the wind exceeds that permitted. Furthermore, close collaboration of Haifa Port and the Israel Railway Cargo Division enables transportation of cargo that had been transported in the past in trucks to remote destinations, by means of railway cars. It is greener, speedier and more efficient. Result testing has demonstrated that Haifa Port maintains air quality continually and consistently, with zero emissions of materials exceeding the permitted standards.





It's all about the people

Who is behind the international achievements of the port?

Behind the tens of millions of tons that pass through Haifa Port every year – are people. Dedicated and professional port employees who come to work with the objective of serving the port's customers and maintaining it as the most advanced and powerful port in Israel. The operational achievements of Haifa Port, and the abundance of international records and awards, which bring Israel great pride, originate in the service orientation of the port and the emphasis on the human resource.

Thanks to the port's employees, the services indices of the Shipping and Ports Authority for Haifa and Ashdod Ports for the year indicate significantly higher efficacy in Haifa Port. The average resting and waiting times for the general cargo, containers and bulk carrier ships is lower at Haifa Port, whereas the average output is much greater. These data turn Haifa Port into the most efficient port in Israel. Also when one dives into the numbers, one can see that the average output for resting hour, work hour and team/crane hour is much higher at Haifa Port.

However Haifa Port competes not only with the other ports in Israel, it also stars on the global level. Pursuant to research of experts from OECD, Haifa Port is the fourth

in efficiency of the container ports worldwide, by utilization of the measures and the resources available to it. The port has also won twice (in 2015 and 2019) the "Oscar of the Sea Ports" competition, both times on its contribution to the maritime community and the customers using maritime transport. Both awards were given to the port for technological and innovative excellence regarding implementation and upgrading of the TOS computerized systems which administer the terminal activity in the port. Also, at the Haifa Port passenger terminal the port has won the badge of excellence year after year from the leading tourism website "Trip Advisor" which relies on the ranking of tourists who visit the port in cruise ships.

The port employees do not only take care of the wellbeing of the customers, but rather also the community in which they live, with a sense of social duty and mission to act, contribute and to achieve. The Haifa Port management and employees have adopted the soldiers of the Seventh Brigade of the Tank Corps under the Northern Command, since 1974. Furthermore, the company's management and employees transfer contributions to the Libi (IDF) Fund every year.





On the crossroads

Cruises and tourism

Cruise ships that arrive in Israel via Haifa, overseas sailings departing the port and also the daily sailing trips to the Acre Marina – all pass through the port's gateway which constitutes a wonderful start to a vacation. When you are entering Israel or leaving it, you are guaranteed an amazing reception in the Haifa Bay: blue waters glittering from the Haifa sun will surround you, Mount Carmel will look at you from afar, and the breathtaking view of the Bahai Gardens will accompany you as you sail through the port. Hundreds of thousands of passengers pass through the Haifa Port terminal every year, the only port in Israel for departure of Israelis and tourists for cruises to the Mediterranean and is the leader in receiving tourists for the luxury ships that arrive in Israel from all over the world. The terminal is well equipped and offers comfortable, nurtured and air conditioned space with cafeterias, tax free shopping, "a duty free pick up on return" service, taxis and public transport, and all the services required to make your arrival to or departure from Israel pleasurable. The terminal is connected directly

to downtown Haifa, and is several minutes walk from the Haifa Central-Shmona train station. Proximate to the terminal there are long term parking lots for the passengers. The Haifa Port passenger terminal serves tens of cruise ships every day, and in recent years there has been a dramatic increase in the number of cruise ships arriving at the port and they also stay in port for two days or more. All the leading cruise companies worldwide choose Haifa Port as their entry gateway into Israel and there is no doubt that this is also the most beautiful entry gateway. Also the disembarkation data at Haifa Port are particularly high and represent 85% of all the passengers on the ship who choose to disembark and tour Haifa and the State of Israel. The terminal also was been awarded a badge of excellence from the leading tourism website "Trip Advisor", which relies on the ranking of tourists who have visited the port on cruise ships of the leading global companies. It is our honour that hundreds of thousands of tourists from all over the world choose Haifa as their gateway to the State of Israel. >>>





On the crossroads

Cruises and tourism

As part of the tourism and leisure activity Haifa Port holds in its western area, adjacent to the passenger terminal, an abundance of events open to the general public. On the wharf to the east of the terminal filming of "Ninja Israel" takes place and in that area there are also from time to time extreme and cultural activities. Hangar 15 is located on the west side of the passenger terminal – a huge and the most unique building of its kind in Israel, on the water line which encompasses some 8700 m², in which various cultural activities are held for an audience of up to 8,000 pax.

In the coming year an extraordinary night presentation will be starting and operating in the west part of the port that shall be called "Port and Light" – a joint project of the Ministry of Tourism, the Haifa Municipality and Haifa Port. Within the framework of the unique installation, every evening throughout the year, an amazing procession of lights and lasers shall leave Haifa Port towards the Bay, and it will be possible to view it from all points on Mount Carmel, and of course from the port, and to join up together at various locations in the city to hear the music which will be synchronized with the lights. Close to the passenger terminal, on the water line, there is an administration building from the time of the mandate constructed in the 30s of the previous century.

The historic building, from which the British flag was removed at the end of the mandate in the Land of Israel in 1948 – is currently undergoing renovations and rehabilitation including a direct link to downtown Haifa

At the conclusion of the works the renewed administration building will become a bustling tourism centre, supported by the Ministry of Tourism.

- The modern passenger terminal of Haifa Port is linked directly to downtown Haifa and is only several minutes walk from the "Haifa Centre – Hashmona" train station.
- Close to the terminal there are long term parking lots for the passengers, and in the terminal itself there is an area for disembarkation and collection of passengers, a waiting area, cafeterias, taxi services, duty free shops, "duty free pick up on return" services and more.
- The port is located in the heart of Haifa and is blessed with a wide range of seamanship services, by means of overland and air transportation to the various parts of Israel, and to the commercial and entertainment centres.
- In the area of the terminal linked directly to downtown cultural, tourism and leisure events may be held for the general public.





haifaport.co.il

The Port Online

The leading internet customer website for information, real time updates and full transparency

Haifa Port and its activity are not only at sea, on land and even in the air with its huge cranes, but rather also on the internet. As is appropriate for a port that has raised a banner for technological and innovative progress, Haifa Port has launched a customer internet website which expresses the vision of the port in providing service to its customers at international standards, customary to the most advanced ports worldwide, and places the customer in the centre.

On the new internet website the port's customers can see the operational and financial data relevant to them, with full transparency, and receive information about the activity of the port in real time. The cargo owners can also be updated on information about ships arriving at the port, and identify their container, without waiting for a notice from the ship agents or customs agents. In the new system it is possible to see statistical reports and calculate independently the anticipated costs on the unique and diverse calculators. Enter the Haifa Port website and see the port's activity on your screen, computer or cellular device.





On the crossroads

The strategic location of Israel on the global shipping map

The location of Israel and its ports at the maritime gateway of the Middle East, has attracted the important shipping lines which are increasingly based on huge ships. Israel is an important point along the route on which the largest ships in the world sail, due to the considerable scale of its trade and as a result of the size of the ports which enable entry of ships of any size and depth. Ships from the entire world visit its ports, on the primary and secondary shipping lines from Africa, the United States, Europe, the Far East and Egypt.

Israel's ports are some of the most ancient ports worldwide. Already in the year 3000 BCE Israel was located between two large cultural centres of the ancient world, and its location turned it into a central maritime axis on the trade route. Today also the ports of the State of Israel are located on "the main road" of global shipping, and the maritime trade to Israel continues to flourish and even doubles itself every five years. Israel's foreign trade constitutes more than 60% of the gross national product, and due to its geographic and political location, Israel conducts an economic island which relies on maritime trade. Some 98% of Israel's foreign trade passes through the sea ports, and they serve as an international trade gateway.

In the era of global economy, with the continual increase in the scale of trade and movement of cargoes, Israel and its ports are a mandatory station in the Mediterranean. Alike all the ports in Israel, Haifa Port is an attractive destination for ships from all over the world which sail on the busy shipping axis, with maximum accessibility from any direction in all seasons of the year. This is the most innovative and advanced port in Israel and the only one that works around the clock every day of the year, 24/7.

The government encouragement for shipping, alongside the freedom of sailing and receipt of services in Israel's ports for any ship bearing any flag, ensure an advanced Israeli maritime infrastructure, operational streamlining, professionalism and continual investment. Israel has also been a member of the International Maritime Organization – IMO of the UN since 1952. As such, it adopts the highest standards regarding shipping safety, operates under international standards and aspires to prevent contamination of the sea from ships and protection of the maritime environment.





haifaport.co.il